

# Annual Report

20  
25

EXECUTIVE SUMMARY

# Responsible growth



The year 2025 saw the accomplishment of major projects at Vithas. One of the highlights was **the opening of new hospitals in Barcelona and Valencia and the completion of the digital transformation of the company through the Vithas One project**. We remain on the path of **growth with the focus firmly set on a service model based on patient experience**, certified quality, treatment innovation and sustainability.

 HOSPITALS

 MEDICAL AND HEALTHCARE CENTRES




## KEY FIGURES IN 2025

22  + 40  = 62   
hospitals medical and treatment centres centres

14,506   
professionals

1,296   
doctors offices

211   
operating rooms

2,024   
hospital beds

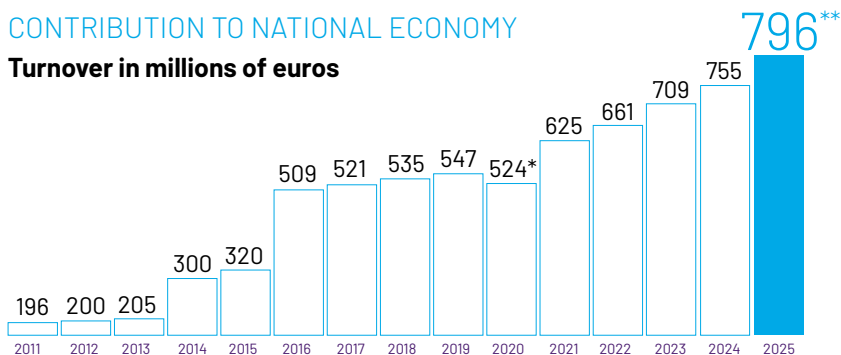
211   
adult and paediatric ICU beds

## PLAZASALUD +

PlazaSalud+, Spain's leading purchasing group by revenue, has expanded its reach in 2025 to include **71 hospitals and 84 affiliated medical and residential centres**.

## CONTRIBUTION TO NATIONAL ECONOMY


Turnover in millions of euros




\* Impact of the Covid-19 pandemic and the Decree to make Vithas hospitals and centres available to the public health system.  
\*\* For 2025, accounting data as of 31/12/2025 subject to consolidation and audit.

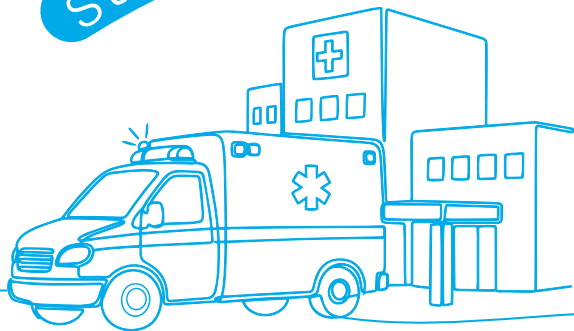
## CONTRIBUTION TO NATIONAL GROWTH

 Social Security  
**€71M**  
(+5% on 2024)

 IRPF  
**€46M**  
(+10% on 2024)

 Other taxes  
**€62.1M**  
(+14% on 2024)

Growing at a  
steady pace



The new hospitals opened in 2025 represent the completion of a **process of many years of work focused on growth**, based on the best treatment, accessibility, efficiency, technology and sustainability, and with the aim of offering the best care to patients and our professionals.

The openings of **Vithas Valencia Turia** and **Vithas Barcelona** cement Vithas's position of leadership in the Spanish market. Both hospitals condense all the knowledge and experience accumulated by the company over the years, with **Vithas becoming a reference through its identifiable and transformative care model**.

## HOSPITAL VITHAS BARCELONA



Opened in November and located in Esplugues de Llobregat, this is **the group's first hospital in the province and the second in the region**. Our ambition is for this new centre to become a leader in Catalan and Spanish healthcare thanks to its care model.

1,800\*  
professionals



160  
hospital beds



14  
operating rooms



17  
adult and paediatric  
ICU beds



60  
doctors  
offices



24 hour A&E adults  
and paediatrics



## HOSPITAL VITHAS VALENCIA TURIA



Opened in March, this hospital cements **Vithas's position as market leader in the province of Valencia**, where we already have three hospitals, and also in the wider region, where we now have 7 (2 in Alicante, 1 in Castellón and 4 in Valencia).

230\*  
professionals



64  
hospital beds



8  
operating rooms



7  
adult and paediatric  
ICU beds



40  
doctors  
offices

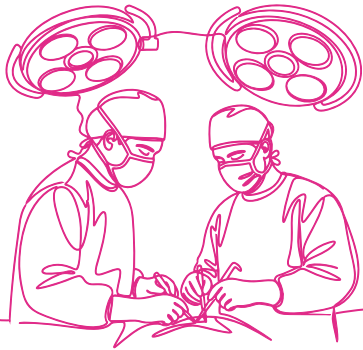


24-hour A&E



\* Total estimated staff when the hospital reaches full capacity.

# Building the best team




We have an excellent team of **professionals committed to their work, who use their knowledge and experience to improve the lives of patients every day.** We also want to look after our professionals by offering the best place to work, ensuring equality, work-life balance and career progression.



14,506   
professionals

7,804   
direct employees  
(76% women - 24% men)

54%   
of those in senior and middle management are women

## FOSTERING INNOVATION

Through the Vithas Foundation, we develop **research and training initiatives, in collaboration with our professionals, universities and technology partners** to contribute to social development and improve the lives of patients through greater knowledge.

### Research


Hospital quantum communication project

120   
active clinical trials

48   
of those initiated in 2025

933   
patients

### Teaching

14   
postgraduate programmes


2   
academic chairs

14   
conference days and courses

## WE HIRE THE BEST TALENT

The new hospital openings in Barcelona and Valencia have seen us hire new professionals and excellence teams using a special openings model that facilitates future growth projects and positions us as **leaders in quality employment.**

### Ongoing training

4,965   
participants

30,160   
hours of training

## BOOSTING INTERNAL COMMUNICATION

We believe that **internal communication is crucial to generate connection, transparency and a sense of belonging.** In 2025, we consolidated our multi-channel system with initiatives such as **Café IN**, which with **over 2,000 participants** is now ingrained as part of our culture; and the implementation of our **Conexión Vithal** intranet as an official information channel, with **over 900 publications** this year.

# Improving healthcare treatment



Our philosophy of "living to take care of you" guides us to offer **treatment based on accessibility and excellence, focused on quality and security**. We want every patient to receive the best treatment and care possible, and to feel safe at a time in their lives when they need trust and the very best in human and technology services.





## TREATMENT IN FIGURES


3,389,880   
outpatient consultations

181,612   
surgical interventions

1.080.963   
A&E treatments

138,292   
patients hospitalised

15,818,689   
laboratory tests


2,182,675   
diagnostic image tests

3.1   
days average stay

69%   
outpatient rate

## RATED HIGHER EVERY TIME

We're proud of **our excellent Net Promoter Score (NPS) rating from patients**, placing us 5 points above the sector average

67 out of 100   
(+2 on 2024)

+5  
above sector average


## FINE TUNING OUR SPECIALIST INSTITUTES


In 2025, we further strengthened our Vithas Institutes model as a pillar of specialist treatment. In **April we opened the Vithas Ophthalmology Institute**, joining our Cardiovascular, Oncological and Neuroscience Institutes.





## MORE ACCESSIBLE EVERY TIME

The remote care tools **OK Vithas** and **My Vithas** have seen significant improvements in patient loyalty.

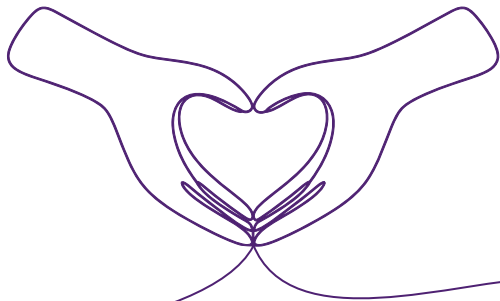
2.75   
million calls managed,  
16% automated

1.3   
million online appointments

1.4M+   
My Vithas users  
(+7% on 2024)

1M+   
online report consultations

# Working with society



We have a presence in 14 provinces in Spain and **want to be part of society** at both a local and wider level. That's why we maintain constant activity through prevention campaigns, early diagnostics and sponsorship. These initiatives **help raise health awareness, provide useful information to patients and their families and promote healthy lifestyles**, in collaboration with local organisations and communities.



## IMPACT IN MEDIA AND SOCIAL MEDIA



18,245



impacts in press, digital media, radio and TV

44



marketing campaigns

197,000+



followers on social media

## WE PROMOTE SPORTS AND GOOD HABITS

Here at Vithas, **we promote healthy lifestyle habits through sponsorships**, many of these focused on sports as a driver of health. Among others:



Official medical service of Atlético Madrid, Granada CF and the Urbania Sailing Team in Barcelona.



The Trofeo Conde de Godó tennis tournament in Barcelona.



The Valencia Marathon and the Valencia and Málaga Half Marathons.



The San Silvestre and Binter Night Run road races in Las Palmas de Gran Canaria.

## WE TEACH HOW TO CARE

The **Vithas Aula Salud** workshops continue to raise awareness among society of prevention, care and well-being.

362



Aula Salud (+43% on 2024)

133



doctors and nurses

13,456



attendees (8,575 children / 4,881 adults)

## vithas | Aula Salud Colegios

In 2025 we launched **Vithas Aula Salud Colegios**, an initiative that looks to educate students with content adapted for their age (nutrition and obesity, screen use, mental and emotional health, sexual health and CPR). The project was a success, with **131 sessions delivered** at primary and secondary schools.




# Caring for our environment




Here at Vithas **we are convinced that caring for the health of the planet is also caring for people's health.** That's why we place such a special emphasis on reducing our consumption and promoting initiatives that are efficient and sustainable **in a real and measurable way** to minimise our environmental footprint.



**WE REDUCED**  
our carbon footprint   
by **24%** under Scopes 1, 2 and 3 in the period 2022-2024 compared to 2021-2023

**WE OBTAINED**   
the **Reduzco seal**  
awarded by the Ministry of Ecological Transition for the first time

**WE IMPLEMENTED**  
the **Aman project**   
at Hospital Vithas Xanit,  
resulting in an estimated saving of  
**3.1 million** litres of water annually

**WE ARE COMMITTED**   
to **clean energy**  
with our photovoltaic plants producing  
**1,147,524 kWh** in 2025, equivalent to the  
annual consumption of 450 families



## PROUD OF A JOB WELL DONE

In 2025, Vithas received numerous recognitions across the board.

- ✔ At the **Best Spanish Hospital Awards**, we were the **most awarded group** for the seventh consecutive year, with 20 prizes.
- ✔ **10 of the 50 private hospitals with the best reputation in Spain are Vithas hospitals**, and Hospital Vithas Valencia 9 de Octubre ranked in the Top 10 of the **Merco Salud MRS** rankings.
- ✔ **Joint Commission International** renewed its accreditation of Vithas Xanit Internacional and Vithas Granada.
- ✔ **Iqvia Top 20 Award** for Vithas Madrid Aravaca, Vithas Madrid Arturo Soria and Vithas Aguas Vivas hospitals.
- ✔ **Promoting Health Education Award**, from the specialised publication New Medical Economics, for **Vithas Aula Salud Colegios**.
- ✔ **1st Large Company Committed to Well-Being Award** from Ágora Bienestar.

# Anticipating the future



In 2025, we concluded the **Vithas One project for the comprehensive digital transformation of the company**; a cultural, organisational and process change backed by significant investment in **infrastructure, digital equipment and shared core systems**. We achieved this **under a seamless service and operations continuity**, in parallel with the growth of the group and temporarily maintaining old and new systems.



The result is **data-based integrated management**, connected health and universal accessibility for patients and professionals to unify **9 million patients in a single database**, a pioneering achievement in Spanish healthcare.

## FIGURES



14,000  
users trained



13.2M  
documents migrated to new document management system



+27M  
clinical documents created since 2022 (50,000/day)



107,000  
healthcare materials and product brought together in a single, unified catalogue



700 TB  
in accessible diagnostic images across the network

## PROFITS

- ✓ **For the patient:** shorter waiting times, a single clinical history across all centres, more security and access to remote healthcare.
- ✓ **For the professional:** a unique working environment with integrated and standardized processes, unique access to clinical information and better collaboration.

## ADVANCING IN AI

In 2025, we consolidated our **Artificial Intelligence** strategy with an **ethical, security-based and results-oriented** approach. We created the **AI Supervisory Committee**, strengthening the **regulatory framework** and complementing the **Adoption Plan**. We also enhanced our **training** and **high-impact pilot** programmes in support, internal processes and patient services, positioning ourselves as a leader in the sector.

